December 2017

Magnolia Pond

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Our WEBSITE WWW.JDHAMC.Com Select Magnolia Pond



2018 Board of Directors (L to R) Kellie Farrell Bonnie Johnson Gary Kirsch Nancy Arroyo Not pictured: Charla Fava

> See Notes From Manager On the Reverse side *Mike Hughes Association Manager*

Ma'gnolia Pond

NEWS LETTER

JDH Property Management Co.

### **Board Election**

At the Annual Homeowners Meeting in November Nancy Arroyo and Bonnie Johnson were re-elected to serve on your Board of Directors. Congratulations to both, and thanks for their dedicated service over the last two years. After the election the Board chose the following officers for 2018:

President: Gary Kirsch Vice President: Kellie Farrell Treasurer: Nancy Arroyo Secretary: Bonnie Johnson Asst. Secretary: Charla Fava

Please keep in mind that everyone's active participation and involvement in the "business" of Magnolia Pond is really important if we are to keep our neighborhood a vibrant and desirable home destination in the years ahead.

### **Annual Meeting Discussion**

Other topics covered at the meeting included:

- Our new Fence Project was completed on time and on budget. In addition, over half of the units in Magnolia Pond have already paid their special assessment for the project in full. A special thanks to all the owners who have already helped to replenish our association's reserve funds.
- Only one unit changed hands in 2017: Number 6, which was purchased by owner-residents Matt and Phyllis Glover.
- The Pond Erosion Project was put on hold during 2017 due to the priority of completing the new fencing. The erosion issue will be re-addressed in 2018.

#### **One More Note:**

"Clean up after your Pets" signs in the common areas are a reminder we are all responsible for cleaning up after our pets. In addition, please note that trash must not be dumped on the pathways or in the wooded areas behind our units. Everyone's continued cooperation is appreciated.

# And Finally...

Best wishes to all Magnolia Pond owners and residents for a wonderful Holiday Season and a Happy and Safe New Year!

# Thank You, MPCA

Phone numbers to report loss of utilities are published in the community newsletters or posted online. Most utility companies also indicate their emergency contact numbers on their billing statement. Emergencies that threaten life or property should be directed to emergency services by dialing 911 or contacting a police officer at phone numbers published in the newsletters, phone books and online services. Please do not report life threatening emergencies to your community manager prior to calling the police

The manager works closely with the Board as an advisor, not a member of the Board. If you have a concern, please send a letter or email to the Association's office, for the Board to review.

- The manager is there to answer questions. However, the answers to many commonly asked questions can be found by accessing the website and reviewing the community documents that are available online.
- The manager is responsible for monitoring contractor performance but not supervising them. Contractors are responsible for supervising their own personnel. If you have an issue with a contractor who is working for the Association, please notify your manager and he or she will forward your concern to the contractor's supervisor.
- Your community is inspected on a regular basis but items may not be available for inspection during the time that the property inspector is in your community. Your help is needed to report potential deed restrictions. If it's after hours, please report the violation online or leave a message and it will be addressed the following business day. All complaints kept anonymous.
- The manager does not set policies or argue a point on a homeowner's behalf. If you disagree with a policy or rule, please send a letter, email or attend the board meeting for your community. Please contact the manager to be placed on the agenda for the meeting.
- The manager is not a consultant on real estate, leasing, home values, home sales or other items to the residents. The manager is there to act as a liaison between the homeowners and the board of directors on day to day association matters.